



Standard Hardware Warranty

Hardware Limited Warranty

EarthLCD.com warrants its hardware products to be free from manufacturing defects in materials and workmanship under normal use for a period of one (1) year from the date of purchase from EarthLCD.com. This warranty extends to products purchased directly from EarthLCD.com or an authorized EarthLCD.com distributor. Purchasers should inquire of the distributor regarding the nature and extent of the distributors warranty, if any. EarthLCD.com shall not be liable to honor the terms of this warranty if the product has been used in any application other than that for which it was intended, or if it has been subjected to misuse, accidental damage, modification, or improper installation procedures. Furthermore, this warranty does not cover any product that has had the serial number altered, defaced, or removed. This warranty shall be the sole and exclusive remedy to the original purchaser. In no event shall EarthLCD.com be liable for incidental or consequential damages of any kind (property or economic damages inclusive) arising from the sale or use of this equipment. EarthLCD.com is not liable for any claim made by a third party or made by the purchaser for a third party. EarthLCD.com shall, at its option, repair or replace any product found defective, without charge for parts or labor. Repaired or replaced equipment and parts supplied under this warranty shall be covered only by the unexpired portion of the warranty. Except as expressly set forth in this warranty, EarthLCD.com makes no other warranties, expressed or implied, nor authorizes any other party to offer any warranty, including any implied warranties of merchantability or fitness for a particular purpose. Any implied warranties that may be imposed by law are limited to the terms of this limited warranty. This warranty statement supersedes all previous warranties, and covers only the EarthLCD.com hardware. The units software is covered by a separate license agreement.

Returns and Repair Policy

No merchandise may be returned for credit, exchange, or service (warranty or out of warranty) without prior authorization from EarthLCD.com. To obtain warranty service, contact the EarthLCD.com factory and request an RMA number. EarthLCD.com will ask you to specify the part number, nature of the problem, name and phone number of the company purchasing the product, a contact person, a return address, and if possible the original EarthLCD sales order number and product serial number. Once EarthLCD.com has been given this data we will research the transaction, provide you with instructions, and then you will receive an RMA number. EarthLCD.com reserves the right to refund the purchase price as its exclusive warranty remedy. Authorized returns must be shipped freight prepaid to EarthLCD.com (3184-J Airway Avenue, Costa Mesa, California 92626) with the RMA number clearly marked on the outside of all cartons. Shipments arriving freight collect or without an RMA number shall be subject to refusal. EarthLCD.com reserves the right in its sole and absolute discretion to charge a 25% restocking fee, plus shipping costs, on any products returned with an RMA. EarthLCD.com will use reasonable efforts to ship a replacement part within ten (10) working days after receipt of the RMA request. Actual delivery times may vary depending on Customer location. Return freight charges following repair of items under warranty shall be paid by EarthLCD.com, shipping by standard ground carrier. In the event repairs are found to be non-warranty, return freight costs shall be paid by the purchaser.

Please complete the information below and keep for ready reference:

Product Model:

Serial Number:

Date Received:

Quantity Received:

Sales Order Number: